



GDPR Compliance

Customer's data processing addendum

I hereby accept and agree to allow the travel agency PROMO TOURS d.o.o. Kemala Kapetanovica bb, Sarajevo, Bosnia and Herzegovina, ID Number 4200391240004 (hereafter: Head of personal data collection) to indefinitely collect and process my personal data for the purposes of marketing, including direct marketing, market research and any other advertising and promotional activities. This personal data entails: title, name, sex, surname, occupation, specialization, function, workplace, contact, workplace data, office hours, address, telephone number/telefax and e-mail (hereafter: Personal data).

I hereby accept to allow my Personal data to be used in combination with information legally gathered from other sources. I confirm and accept to allow my Personal data to be available to the Head of personal data collection, PROMO TOURS d.o.o., as well as to other pharmaceutical associations (hereafter: Authorized recipients). The list of authorized recipients will be adequately and regularly updated, as well as published on the secured webpage www.promotours.ba.

I hereby accept to allow my Personal data to be used outside my country of residence, including any state or country in which the headquarters or other forms of local presence of any authorized recipient may be located, regardless of that country's personal data protection policy.

As per my request, the Head of personal data collection is obligated to:

- Deliver a confirmation as to whether my Personal data are being processed or not;
- Give notice in understandable form concerning my Personal data being processed, including information on the source of the data

- Enable access to personal data collections, as well as insight into Personal data and their transcriptions
- Supplement, modify or delete Personal data in case they are incomplete, incorrect, outdated, or if the processing of the data is not in accordance with the regulations of the personal data protection act
- Deliver excerpts, confirmations or printouts of my own personal data contained within personal data collections, all of which must entail purpose and legal grounds for collecting, processing and using the respective data
- Deliver a printout of data concerning Authorized recipients of my Personal data, including the purpose and legal grounds for allowing access to Personal data to the Authorized recipient; PROMO TOURS d.o.o. (travel agency and organizer of congresses, conferences and business trips), Kemala Kapetanovica bb, Sarajevo, Bosnia and Herzegovina, ID Number 4200391240004
- Provide notice of the logic behind any automatic Personal data processing

A file can be claimed at any time via e-mail (info@promotours.ba), and the Head of personal data collection is obligated to meet the request within 30 days of receiving the respective request at their own cost. I hereby confirm and state that I am familiar with my right to entirely or partially revoke my compliance.

In the case of a complete revocation, the Head of personal data collection will cease to process Personal data and will proceed to delete them from the personal data collection. In the case of a partial revocation, by filing a claim the compliance can be revoked with regard to a specific or all Authorized recipients, as well as usage in a specific or any country, with the exception of the country of residence. The repercussion of such revocations is the inability to participate in any marketing or other promotional activities, that is, the inability to achieve benefits in relation to such activities.